



### FEEDBACK FORM

*Thank you for your time. Your feedback is greatly appreciated to help OSCC MAMPU plan and improve.*

#### YOUR DETAILS (or attach your call card)

Name : \_\_\_\_\_  
 Designation : \_\_\_\_\_  
 Agency : \_\_\_\_\_ Department : \_\_\_\_\_  
 Telephone No : \_\_\_\_\_ Email : \_\_\_\_\_  
 Mobile No : \_\_\_\_\_ Facsimile No : \_\_\_\_\_  
 Number of people in agency: \_\_\_\_\_

If you need any clarification regarding this feedback form please do not hesitate to call us.

#### GENERAL INFORMATION

##### A. General on Open Source Software (OSS)

**Please answer all questions. For each question kindly circle the number.**

	Poor	Average			Good	Excellent	
1. How do you rate your knowledge of Open Source Software (OSS)	1	2	3	4	5	6	7
2. How would you rate your interest to use or implement OSS?	1	2	3	4	5	6	7

##### B. OSCC services

**1. Rank OSCC services in order of priority to you or your agency by filling the boxes below using the number 1 for highest priority and 8 for lowest priority.**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Technical support                 | <input type="checkbox"/> Product reviews        | <input type="checkbox"/> OSS workshop/seminar |
| <input type="checkbox"/> OSS mirror site for faster access | <input type="checkbox"/> OSS policies and guide | <input type="checkbox"/> OSS training         |
| <input type="checkbox"/> Knowledge bank                    | <input type="checkbox"/> OSS vendor listing     |   |

**2. What OSCC products do you currently use ? Please tick (✓) where appropriate and provide your comments including estimated number of users.**

MySpamGuard No of users: ( ) Comment: \_\_\_\_\_  
 MySurfGuard No of users: ( ) Comment: \_\_\_\_\_  
 MyNetWatch No of users: ( ) Comment: \_\_\_\_\_  
 MyWorkspace No of users: ( ) Comment: \_\_\_\_\_  
 MyMeeting No of users: ( ) Comment: \_\_\_\_\_

Please turn over

**C. OSS implementation**

**1. What OSS application/system do you use currently? Please tick (✓) where appropriate.**

<p><b>a. Desktop solutions</b></p>	<p>( ) Email client (e.g. Evolution, Thunderbird) ( ) Web browser (e.g. Firefox) ( ) Office suite (e.g. OpenOffice.org)                  No. of Users (OpenOffice.org)_____                   Others: _____</p>
<p><b>b. Infrastructure solutions</b></p>	<p>( ) Web server (e.g. Apache) ( ) Firewall (e.g. Iptables)                  ( ) Mail server (e.g. sendmail,Postfix) ( ) Database (e.g. MySQL)                  Others: _____</p>
<p><b>c. Application solutions</b></p>	<p>( ) Content Management System (e.g. Joomla, Drupal)                  ( ) Customer Relationship Management (CRM) (e.g. OpenCRM)                  ( ) Enterprise Resource Planning (ERP) (e.g. Compiere, Adempiere)                  Others: _____</p>
<p><b>d. Distributed enterprise</b></p>	<p>( ) Groupware (e.g. eGroupware, Zimbra)                  ( ) Collaborative tool (dotProject)                  Others: _____</p>
<p><b>e. High performance computing</b></p>	<p>( ) Workload schedulers (e.g. Beowulf, Globus toolkit)                  Others: _____</p>
<p><b>f. Workload consolidation</b></p>	<p>( ) OS Virtualisation (e.g. Xen, VirtualBox)                  Others: _____</p>

**2. List any OSS applications you or your agency will be considering in the next 6 months?**

- ( ) Email Client (Evolution, Thunderbird) ( ) Web browser (Firefox) ( ) Database (e.g. MySQL)  
 ( ) OpenOffice.org (No. of users \_\_\_\_\_) ( ) Web Server (Apache) ( ) Firewall (Iptables)  
 ( ) Mail server (Sendmail) ( ) CRM (OpenCRM) ( ) CMS (Joomla, Drupal)  
 ( ) ERP ( Compiere) ( ) Groupware (eGroupware, zimbra)  
 ( ) Collaborative tool (dotproject) ( ) Workload Schedulers (Beowulf)  
 ( ) OS Virtualisation (Xen, VirtualBox)  
 Any others please specify:

**3. List any OSS applications you or your agency will be considering in the future (above 6 months)?**

- ( ) Email Client (Evolution, Thunderbird) ( ) Web browser (Firefox) ( ) Database (e.g. MySQL)  
 ( ) OpenOffice.org (No. of users \_\_\_\_\_) ( ) Web Server (Apache) ( ) Firewall (Iptables)  
 ( ) Mail server (Sendmail) ( ) CRM (OpenCRM) ( ) CMS (Joomla, Drupal)  
 ( ) ERP ( Compiere) ( ) Groupware (eGroupware, zimbra)  
 ( ) Collaborative tool (dotproject) ( ) Workload Schedulers (Beowulf)  
 ( ) OS Virtualisation (Xen, VirtualBox)  
 Any others please specify:

Please turn over

#### 4. What challenges do you or your agency face in adopting OSS?

- Management resistance       Budget constraint       Security concern  
 Lack of internal OSS expertise    Lack of OSS support  
 Lack of OSS information/reference  
 Others please specify: \_\_\_\_\_

#### D. Training

**1. What form of OSS training would you be interested in? Please tick (√) where appropriate.**

Training type	Basic	Intermediate	Advanced
System administration / networking			
Programming			
OSS end user			

**2. Mention any specific OSS training you or your agency is keen to explore in the next 6 months**

- Network, Security and Database Administration  
 Linux Fundamentals       Linux System Administration  
 Linux Network Administration       Linux Shell Scripting  
 Introduction to PHP Programming       PHP and MySQL Programming  
 Introduction to MySQL Administration       Advanced PHP and MySQL Programming  
 Managing MySQL Database (advanced)       Introduction to Managing CMS  
 Linux Professional Institute (LPI) 101/ 102 Preparatory  
 Introduction to Linux Desktop & OpenOffice.org  
 Using OpenOffice.org Writer Effectively (intermediate)  
 Using OpenOffice.org Calc Effectively (intermediate)  
 Using OpenOffice.org Impress Effectively (intermediate)  
 Desktop Publishing with OSS (Scribus and GIMP)  
 Others please specify: \_\_\_\_\_

#### E. Certification

**Please tick (√) where appropriate**

1. Is computing certification important to you?       YES    NO  
 2. Would you be interested to enroll for an OSS certification?       YES    NO  
 3. Please list any other comments on OSCC you would like to see improvement.

\_\_\_\_\_

\_\_\_\_\_

#### F. Mailing Lists

**Please tick (√) where appropriate**

1. Would you like to subscribe to OSCC-Announce Mailing List for announcement related to OSCC?       YES    NO  
 2. Would you like to subscribe to OSCC-Discuss Mailing List for discussion related to Open Source and OSCC.       YES    NO